



Disclosure ref: 2 Sent: 17th January 2020

Freedom of Information Act 2000 Request

Request regarding the CPS's connection lines and services

Request & Response

- 1. *Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.***
The Crown Prosecution Service has contracted for Telephony through the Crown Commercial Service PSN frameworks.

The contracts for PSN Services are available in the public domain on the Contracts Finder section of the gov.uk site under references PR 52 2014 and PR 53 2015 respectively, and are therefore exempt under section 21 of the Freedom of Information Act 2000 'Information accessible to applicant by other means.' Please see the attached Section 17 notice for a brief explanation of this exemption.

Please note that the PSN Services contract has now been extended for 12 months until 30/11/2020 and the PSN Connectivity contract extension is in discussion at the present moment.

PSN S:

<https://www.contractsfinder.service.gov.uk/Notice/0d4e6974-9d19-4a47-bdfe-24e2b56403ee?p=@T0=NjJNT08=UFQxM1RRP>

- 2. *Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers***

The PSN Services contract has now been extended for 12 months until 30/11/2020.

- 3. *Fixed Line- Contract Duration- the number of years the contract is for each provider***

Please refer to our responses to questions one and two.



4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

Please refer to our response to question one.

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Please refer to our response to question one.

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

Please refer to our response to question one.

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Please refer to our response to question two.

8. Minutes Landline Monthly Spend, monthly average spend on calls for each provider. An estimate or average is acceptable.

The landline average monthly spend is £5,400 including VAT from January to December 2019.

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Please refer to our response to question one.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

We do not capture this metric; however a broad estimate would be one connection for each member of staff, i.e. approximately 6,000.

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Our broadband supplier is British Telecommunications (BT) & Kingston Communications (KC).

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

If there is more than one supplier please split the renewal dates up into however many suppliers

This is a 12 monthly rolling contract which began in November 2015.

- 13. Fixed Broadband Annual Average Spend, Annual Average spend for each broadband provider. An estimate or average is acceptable.**

The broadband average spend is as follows;

BT: £120,627 per annum including VAT

KC: £3,912 per annum including VAT

Contract 4

- 14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**

The Crown Prosecution Service has contracted for WAN services through the Crown Commercial Service PSN frameworks.

The contracts for PSN Connectivity are available in the public domain on the Contracts Finder section of the gov.uk site under references PR 52 2014 and PR 53 2015 respectively, and are therefore exempt under section 21 of the FoIA 'information accessible to applicant by other means.'

<https://www.contractsfinder.service.gov.uk/Notice/fb449c1c-f44c-46a3-aa32-fe117026b6a5?p=@T0=NjJNT08=UfQxM1RRP>

- 15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

The extension was for a period of 24 months, thereby running to November 2020.

- 16. Contract Description: Please can you provide me with a brief description of the contract**

Please see our response to question 14.

- 17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.**

All WAN connections are covered by the PSN Connectivity contract referenced in our response to your FOI request 8112. At the time of writing there are around 70 such connections.

- 18. WAN Annual Average Spend - Annual average spend for each WAN provider. An estimate or average is acceptable.**

The WAN average spend is approximately £1.524 million including VAT, from January 2019 until December 2019.

19. *Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.*

The internal contact is Mark Gray, Director of Digital Transformation

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Information Management Unit

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