



Disclosure ref: 22 Sent: 2nd May 2019

Freedom of Information Act 2000 Request

Information regarding the CPS' providers

Request

- 1. Type and the number of lines for each provider?***
- 2. Minutes monthly spend for each provider?***
- 3. Number of telephone extensions?***
- 4. Number of WAN sites covered by each WAN contract***
- 5. At the time of the response the Service stated within the reply that the PSN connectivity is currently in the middle of being extended what is the new renewal date and contract duration? (This information is not available on the link you provided.)***

Response

All lines are covered by the PSN Connectivity contract referenced in our response to FOI request reference 8112. The telephony service within this contract is VOIP.

We do not pay for this service on a 'minutes spend' basis. The cost is captured within the overall contract, as per the link previously shared in our response to FOI request XXXX.

We do not capture this metric; however a broad estimate would be one connection for each member of staff, i.e. approximately 6,000.

All WAN connections are covered by the PSN Connectivity contract referenced in our response to FOI request 8112. At the time of writing there are around 70 such connections.

The extension was for a period of 24 months, thereby running to November 2020.



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